# pushTAN: Adding a new device

Sparkasse Offenburg/Ortenau

If you have a new smartphone, you can set it up in just a few steps in the S-pushTAN app and connect it to your online banking. Important:
To use this setup path, you need access to your existing S-pushTAN app. If it is no longer available, please use the instructions "pushTAN initial setup".
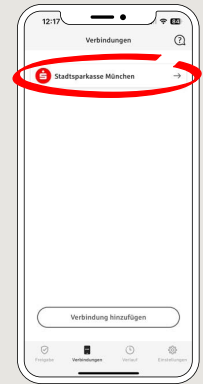This guide also applies to adding another device (maximum 5) to the device group.

1 Enter the password for your S-pushTAN-App or use the TouchID or Face-ID (iOS)/Biometrie (Android).
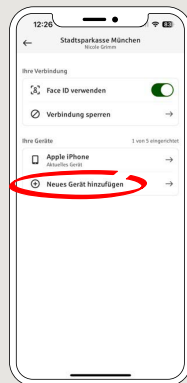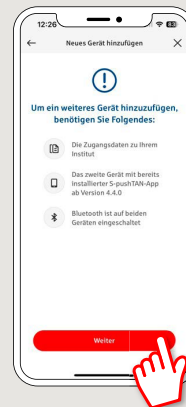
2 Click on „Verbindungen".
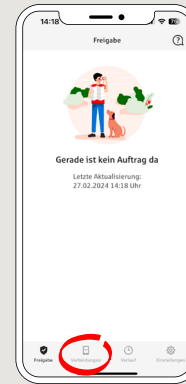
3 Select the existing pushTan connection of the **Sparkasse Offenburg/Ortenau.**

4 Next, click on „Neues Gerät hinzufügen".

5 Please follow the instructions and allow the Bluetooth connection on both devices. Then click on „Weiter".

6 Please click on „Neuen QR-Code erstellen".

7 Install the S-pushTAN app on your smartphone.

DO YOU HAVE ANY QUESTIONS ABOUT pushTAN?

Central service call number: You can contact us under **0781 200-0 Mon – Fri from 8 am – 8 pm**.

Further information and FAQs about pushTAN is available at: **www.sparkasse-offenburg.de/pushtan**

YOU CAN ALSO CONTACT US AT:

Direkt-Beratung
Text chat: **www.sparkasse-offenburg.de/linda**
Service hours: **Chatbot Linda - around the clock**

Further information and multilingual quick reference guides: **www.sparkasse-offenburg.de/hilfe**

Online banking support for private customers
Telephone: 0781 200-0
Available: **Mon – Fri from 8 am – 8 pm**

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8 Start the app and tap "**Jetzt einrichten**" → "**Registrierungdaten erhalten**".
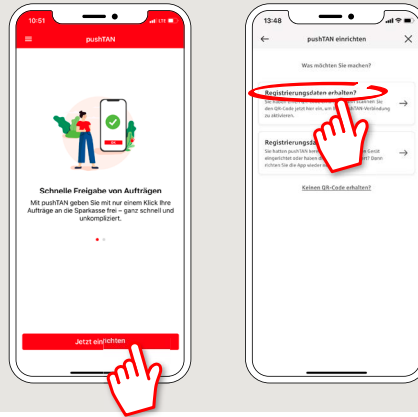
9 In the next step, you assign a password for the app and confirm this by re-entering it.
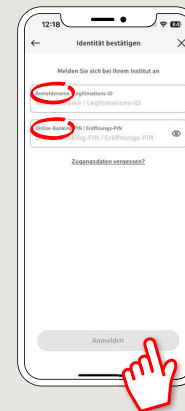
Then select whether you want to open the app using TouchID or Face-ID (iOS)/Biometrie (Android).
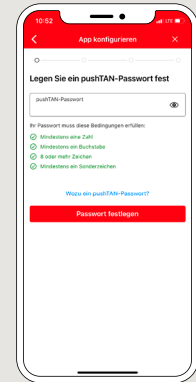
10 Now allow the access to your camera to scan the QR-Code.

11 Next, enter the access data for your Online-Banking.

12 Your pushTAN connection has now been successfully set up! Please click on "**Fertig**".

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